

Appendix E

Where to direct a complaint	
For issues related to studies:	
Faculty of Business and Law	Cqafbl@soton.ac.uk
Faculty of Social and Human Sciences	cqafshs@soton.ac.uk
Faculty of Humanities	cqafh@soton.ac.uk
Faculty of Health Sciences	cqafhs@soton.ac.uk
Faculty of Natural and Environmental Sciences	cqafnes@soton.ac.uk
Faculty of Physical Sciences and Engineering*	fpse-cqa@soton.ac.uk
Faculty of Engineering and the Environment*	cqafee@soton.ac.uk
Faculty of Medicine	cqafm@soton.ac.uk
Examinations	exams@soton.ac.uk
For service or accommodation related issues:	
For Accommodation related issues	Residences Service Delivery Manager accommodation@soton.ac.uk
For Career Destinations related issues	Student Services Centre – Career Destinations Service Delivery Manager careers@soton.ac.uk
For Early Years Centre related issues	Early Years Centre Manager earlyyearscentre@soton.ac.uk
Enabling (counselling, disability, dyslexia, assistive technology, etc.)	Enabling Services Service Delivery Manager enable@soton.ac.uk
Fees or other finance	Student Services Centre – Advice Service Delivery Manger ssc@soton.ac.uk
Sports facilities and services	Sport & Wellbeing Service Delivery Manager sportandwellbeing@soton.ac.uk
Student Service Centre	Student Services Centre - Advice Service Delivery Manager ssc@soton.ac.uk
Parking	parking@soton.ac.uk
Transport	Transport Manager http://www.southampton.ac.uk/transport/contact/Contactus.html
Libraries	Deputy Librarian http://www.southampton.ac.uk/library/about/contacts.html
ISolutions	serviceline@soton.ac.uk
Council Tax	counciltax@soton.ac.uk

* Students studying at University of Southampton Malaysia Campus will be in either the Faculty of Physical Sciences and Engineering or the Faculty of Engineering and the Environment.

If you are unsure where to direct a complaint, please contact the Head of Academic Appeals and Student Complaints appealsandcomplaints@soton.ac.uk